

Product Guarantee

Universal Trade Frames Limited operates a policy of adopting the highest standards in quality, in both the selection of individual components and the processes and methods used in the manufacture of their products.

As a direct result of this policy Universal Trade Frames Limited are pleased to pass on the following guarantees to our customer:-

- Fabricated PVC-U window & door products. 10 year guarantee.
- All fitted hardware. 10 year guarantee.
- Double glazed units. 10 year guarantee.

All guarantees are subject to correct installation in accordance with the recommendation set out by the British Plastics Federation & the Glass and Glazing Federation.

In consideration of a customer purchasing PVC-U fabricated products:

Universal Trade frames Ltd Guarantee, for a period of 10 years, the manufacture of its PVC-U products.

Universal Trade Frames Ltd Guarantee, against operational failure, for a period of 10 years, all hardware used during the manufacture of all products.

The hardware guarantee shall not apply if:

The product was not correctly fitted, adjusted and operated.

The product was subjected to stresses and operating forces beyond recommended levels or to any form of abuse.

The product was not correctly maintained and lubricated at least twice a year.

Corrosion is caused by exposure to salt spray.

Universal Trade Frames Ltd guarantee, for a period of 10 years, the optical and mechanical performance of their PVC-U window profiles used, within limits defined by the British Plastics Federation specification for high impact PVC-U hollow profiles, provided they are maintained and installed in accordance with the BPF/GGF Trade Standard for PVC-U windows issued 2 January 1989 and all other current codes of practice.

Universal Trade frames Ltd guarantees such profiles for a period of ten years.

This guarantee shall apply only to defects appearing within the periods set out above from the date of manufacture provided that Universal Trade Frames Ltd is promptly notified in writing of such defects within those defined periods

The sole and exclusive remedy with respect to the above guarantee or with respect to any other claim relating to defects or any other condition arising from the use of the products supplied by Universal Trade Frames Ltd, however caused, is limited to repair or replacement of such products at Universal Trade Frames Ltd' option.

Universal Trade Frames Ltd does not make any other representations or guarantees and in no event shall Universal Trade Frames Ltd be liable for any other loss or damage whether direct, indirect, special or consequential damages (including but not limited to the costs of reinstallation of the products).

Nothing in this guarantee shall exclude or restrict the liability of Universal Trade Frames Ltd for the death or personal injury resulting from its negligence in so far as the same is prohibited by Statute.

Nothing in this guarantee affects the statutory rights of consumers.

This guarantee is only applicable when the resultant windows, doors and other fabricated products are installed in the UK, Channel Islands or Eire. Universal Trade Frames Ltd Terms and Conditions of Sale apply.